



APOLLO HOTELS
GROUP

Health & Safety Guidelines





APOLLO BLUE
HOTEL

As we welcome you back ,
we are committed to providing
you with a safe & protected
environment, that aligns with
the hygiene protocols,
without compromising on our
warm hospitality.

We kindly advice you to adhere
the hygiene house rules and **we
wish you a happy stay !**



Front Desk

- Check in 15.00 & Check out 11.00
- Safe distancing policy
- Staff wearing Personal Protective Equipment
- Protective screens on desks
- Personal Health & safety Pack for guests, available on request
- Guest luggage disinfection available upon request



Public & Leisure Areas

- Entertainment available in open areas only, maintaining social distancing
- Furniture repositioning, appropriate for social distancing.
- Increased cleaning and disinfection across all high-volume touchpoints and all exposed surfaces
- Hand sanitizers available throughout the hotels



Public & Leisure Areas

- Elevators use is as per room or individually
- Buttons inside out are sanitized every hour.
- Hand sanitizers available outside elevators for the guests



Guest Rooms

- Deep clean and disinfection prior to a guests check-in
- All non necessary items, magazines, stationery etc are removed
- The glass water bottle in the room is disinfected and refilled daily
- Linen change will be provided only upon guests request and not sooner than the third day of arrival



Guest Rooms

- Room cleaning takes place only when guests are not in the room
- Personal protective equipment is worn by cleaning team members, changed for each room
- Any maintenance required in guest rooms will be done by appointment and **ONLY** when guests are not present in the room



Restaurant & Bars

- Two swifts at restaurants :
 - Breakfast: 07.00-09.00 & 09.00-11.00
 - Lunch: 12.30-14.00 & 14.00-15.30
 - Dinner: 18.00-19.30 & 19.30-21

Reduced siting capacity

- One family per table & max occupancy of 6 people



Restaurant & bars

- Hand sanitation on entry to every restaurant
- Guests will be seated at their table and escorted to the Buffet, where they will be served by our trained staff.
- Drinks, beverages and bread reserved on table
- Disinfection of table & chairs after each table change



Pool & Beach

- Safe distance of 2 m between sunbeds at the pools & 4m at the beach
- Disinfection of sunbeds, pool areas and equipment
- Increased water quality controls
- Indoor spa pool not in operation



Sports Facilities

- Outdoor sport Facilities available only
- Prep-booking required for the Tennis Court & 5x5 football field, max capacity applies
- Tennis equipment cleaned and sanitized after each session



Our Staff

- Extensive ongoing training on Health & Safety measures
- A COVID 19 antibody test performed to all our staff regularly.
- Daily temperature measurement, upon arrival
- Protective masks and gloves throughout the hotel



Advice to our guests

- Doctor available on call 24/7
- In case you are not feeling well please stay in your room & inform the reception, 24/7
- All our guests are advised to take the recommended by WHO self-protection hygiene measures

**ALWAYS KEEP A DISTANCE
OF 1.5 M FROM OTHERS**



**WEAR A FACE
MASK WHERE
REQUIRED**



**WASH YOUR HANDS REGULARLY
AND THOROUGHLY WITH SOAP**



**SNEEZE AND COUGH IN
THE CROOK OF YOUR ARM**



**DO NOT SHAKE
HANDS**



**KEEP YOUR HANDS
AWAY FROM YOUR FACE**





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We wish you a Happy & safe stay