



As we welcome you back, we are committed to providing you with a safe & protected environment, that aligns with the hygiene protocols, without compromising on our warm hospitality.

We kindly advice you to adhere the hygiene house rules and we wish you a happy stay!



#### Front Desk

- Check in 15.00 & Check out11.00
- Safe distancing policy
- Staff wearing Personal Protective Equipment
- Protective screens on desks
- Personal Health & safetyPack for guests, availableon request
- Guest luggage disinfection available upon request



## Public & Leisure Areas

- Entertainment available in open areas only, maintaining social distancing
- Furniture repositioning, appropriate for social distancing.
- Increased cleaning and disinfection across all highvolume touchpoints and all exposed surfaces
- Hand sanitizers available throughout the hotels



# Public & Leisure Areas

- Elevators use is as per room or individually
- Buttons inside out are sanitized every hour.
- Hand sanitizers available outside elevators for the guests



#### **Guest Rooms**

- Deep clean and disinfection prior to a guests check-in
- All non necessary items, magazines, stationery etc are removed
- The glass water bottle in the room is disinfected and refilled daily
- Linen change will be provided only upon guests request and <u>not sooner</u> <u>than the third day</u> of arrival



#### **Guest Rooms**

- Room cleaning takes place only when guests are not in the room
- Personal protective equipment is worn by cleaning team members, changed for each room
- Any maintenance required in guest rooms will be done by appointment and ONLY when guests are not present in the room



#### Restaurant & Bars

■ Two swifts at restaurants :

- Breakfast:07.00-09.00 & 09.00-11.00

- Lunch: 12.30-14.00

& 14.00-15.30

- Dinner: 18.00-19.30

& 19.30-21

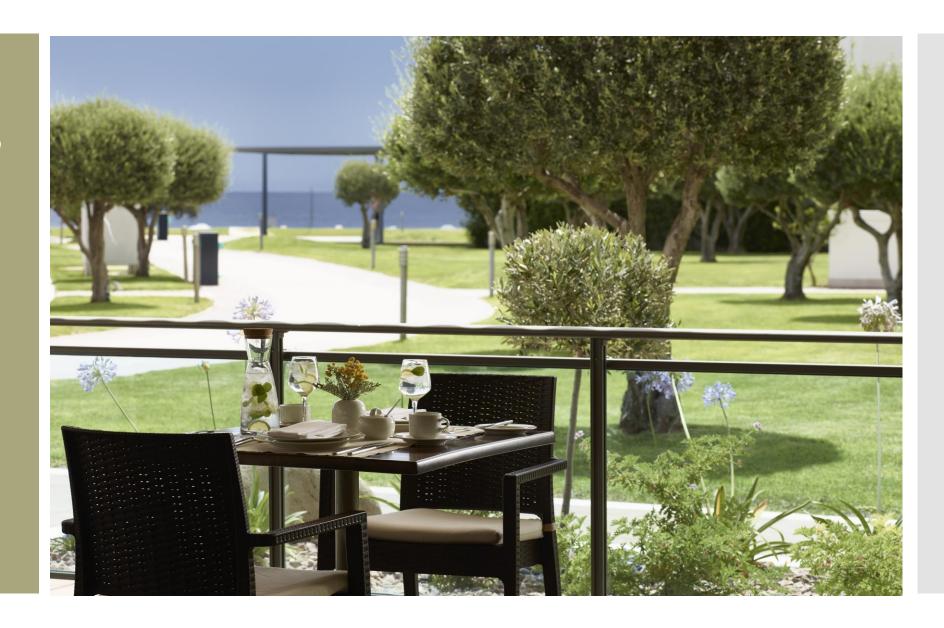
Reduced siting capacity

One family per table & max occupancy of 6 people



#### Restaurant & bars

- Hand sanitation on entry to every restaurant
- Guests will be seated at their table and escorted to the Buffet, where they will be served by our trained staff.
- Drinks, beverages and bread reserved on table
- Disinfection of table & chairs after each table change



# Pool & Beach

- Safe distance of 2 m between sunbeds at the pools & 4m at the beach
- Disinfection of sunbeds, pool areas and equipment
- Increased water quality controls
- Indoor spa pool not in operation



# Sports Facilities

- Outdoor sport Facilities available only
- Prep-booking required for the Tennis Court & 5x5 football field, max capacity applies
- Tennis equipment cleaned and sanitized after each session



## Our Staff

- Extensive ongoing training on Health & Safety measures
- A COVID 19 antibody test performed to all our staff regularly.
- Daily temperature measurement, upon arrival
- Protective masks and gloves throughout the hotel



## Advice to our guests

- Doctor available on call 24/7
- In case you are not feeling well please stay in your room & inform the reception, 24/7
- All our guests are advised to take the recommended by WHO self-protection hygiene measures

ALWAYS KEEP A DISTANCE
OF 1.5 M FROM OTHERS

1.5 m

WEAR A FACE MASK WHERE REQUIRED



WASH YOUR HANDS REGULARLY AND THOUROUGHLY WITH SOAP



SNEEZE AND COUGH IN THE CROOK OF YOUR ARM



DO NOT SHAKE HANDS



KEEP YOUR HANDS AWAY FROM YOUR FACE



